



Elegant Hotels Group's graduates of the WSET Certificate Level 1 & 2 having a toast with Gayle Talma – Group Operations Director, third from right.

Elegant Hotel staff get WSET training

FIFTY-TWO members of the Elegant Hotels staffing complement have been certified with the Wine & Spirits Education Trust (WSET).

Recently, some of the members received their certificates and honorary pins, at a graduation at the Tamarind Hotel.

Last October, as a group, Elegant Hotels, pursued for associates, training in WSET Levels 1 & 2.

Group Training Manager, Khadija Moore, said the goal of the internationally recognised training certifications was to improve customer service excellence within the group's food and beverage departments through knowledgeable interactions with guests as it relates to wine and spirit offerings.

"The Level 1 WSET qualification provides a hands-on introduction to the world of wine. It explores the main types of styles of wine through sight, smell and taste, whilst as well as the basic skills to describe wines accurately and suggesting of wine parings with food. Juxtaposing this, the Level 2 WSET qualification gives a core understanding of wine, major grape varieties and regions. In addition to this, overviews of key categories of



A section of the audience at the Elegant Hotels WSET Certificate Awards ceremony.

spirits and liqueurs are provided," Moore said.

The Group Training Manager, said

Elegant Hotels pursuit of WSET Levels 1 and 2 is part of the group's continued commitment to training and development of employees, not only within all departments and at all levels.

"Subsequent to these training sessions,

the WSET board has now certified 52 members of our staffing complement with 89 per cent pass rate in WSET Level 1 and a 71 per cent pass rate in WSET Level 2," she said.

(AH)



Coming of Age: Let's Celebrate

YOUTH PAN EXTRAVAGANZA!!!

YPP Junior and Senior bands
Youth Pan Ensemble
and Special Guest Artist
Christopher Belgrave

Saturday July 28, 2018
4:00 p.m. - 6:00 p.m.

Church Village Green



Dale Rowe from Treasure Beach speaking about the value of his WSET Certification.